

# THE KERALA MINERALS AND METALS LIMITED

## *Ethics Pact*

### **OUR ENDEAVOUR**

Create an environment where Business Confidence is built through Best Business Practices and is fostered in an atmosphere of trust and respect between providers of goods and services and their users for the ultimate benefit of society and the nation.



### **CODE OF CONDUCT**

We hereby agree to Carry-out our tasks with:

- Highest ethical practices
- Integrity and judiciousness
- Courtesy and understanding
- Objectivity and transparency

### **KMML`S COMMITMENT**

- ✓ To maintain the highest ethical standards in business and professions.
- ✓ To ensure maximum transparency to the satisfaction of stakeholders.
- ✓ To ensure to fulfill the terms of agreement/contract and to consider objectively the viewpoint of parties.
- ✓ To provide KMML products timely as per agreed quality at the valid price to the stockists and other customers.
- ✓ To attend promptly complaints if any, raised by the customers by giving top priority
- ✓ To ensure that no improper demand is made by employees or by anyone on our behalf.
- ✓ To give maximum possible Assistance to all the Vendors/Suppliers/service provider and others to enable them to complete the contract in time.

### **PARTY`S COMMITMENT**

- ✓ Not to bring pressure/recommendations from outside KMML to influence its decisions.
- ✓ Not to use intimidation, threat inducement or pressure of any kind on KMML or any of its employees under any circumstances.
- ✓ To be prompt and reasonable in fulfilling the contract, agreement, legal obligations.
- ✓ To be regular in payment and to honour the agreed commitments for the purchase of KMML products.
- ✓ To effectively market and improve market share for KMML.
- ✓ To take up with KMML shortcomings if any, noticed regarding products or other services for continuous improvement.
- ✓ To abide by the general discipline to be maintained in our dealings.
- ✓ To be true and honest in furnishing information.

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**Seal & Signature**  
**KMML `s Authorised Signatory)**

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**Seal & Signature**  
**(Party`s Authorised Person)**

Date :



**Making Ethics the foundation of business success**